Dear FaithAction friends,

As you know, Governor Cooper recently declared a state of emergency in North Carolina to help stop the spread of the coronavirus.

As cases continue to increase, we feel it is best for our community to take the following precautions:

1) Starting today, please call us at 336-379-0037 before coming to the office if you have any of the following symptoms: fever, dry cough, shortness of breath. If you are concerned you have symptoms, we highly recommend you stay at home and avoid public places. We can put you in touch with our nurse by phone to assist you (and can use an interpretation line as needed). If you are having trouble breathing or a consistent high fever, we advise you to go to an emergency department or call 911.

2) We will be moving to an appointment only system for our clients. Please call us at 336-379-0037, and listen carefully for the extension of the staff member you need to reach. If we are not able to answer, please leave your contact information and we will call you back as soon as possible to set an appointment either in person or by phone.

3) We will be using disinfectant wipes to clean shared spaces each day, and will also have extra soap and hand sanitizer on hand at the office. A few additional precautions you can take include: regularly washing your hands for at least 20 seconds, coughing or sneezing into your elbow or a tissue (and immediately throwing it away), avoiding large gatherings, and remaining calm.

4) In the event our office is closed, please call us at 336-379-0037, leave a message with your phone number and what you may need, and we will respond to you as soon as possible.

For more current updates and information, please visit:


*Please look for the "Language" or "Translate" button at the top of the webpage to read this information in a different language.*

Finally, please know that you are not alone - we are here to help you no matter what you may need. Please don't hesitate to call us anytime (336-379-0037), and be sure to leave a message if we are not able to answer.

We encourage everyone to take all necessary precautions, and know that we will get through this together!